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From: GRAND HAVEN COMMUNITY DEVELOPMENT DISTRICT <dave@www-grandhavencdd.ccsend.com>
on behalf of Office <Office@ghcdd.com>
Sent: Tuesday, March 7, 2023 4:40 PM
To: Vanessa Stepniak
Subject: Highlights from the GHCDD COMMUNITY WORKSHOP - 03/02/2023

GRAND HAVEN COMMUNITY DEVELOPMENT DISTRICT NEWS



To: All Grand Haven Residents
From: Kevin Foley, GHCDD Board Chairman
Re: Highlights from the GHCDD Community Workshop 03/02/2023

Here are some highlights from the last workshop. These are not minutes but just some things to know about.

- Post Ian Storm Review: Our district manager, David McInnes, worked with operations management to put together a comprehensive review of pre and post-storm activities and communications with an eye towards improvements. We agreed there were a few things we could do to improve on what is a very good set of protocols that have stood the test of time. Barry will organize a pre-hurricane season meeting with his staff, David, Master Association representatives, and me. That meeting will serve to review our protocols and communication plans, make improvements as agreed, and update contact information. David and I will take on the job of sending pre & post-storm eblasts to residents advising of our storm-related activities. David is working with CERT to update and clarify some language in their document that specifically refers to debris pick-ups. Lastly, I'll send out more information as we learn the city's intentions regarding post-storm debris pick-ups per their contract with a new trash hauler. The city has reached out to our counsel and wants to meet with us on the subject.
- We continued our work on the long-term plan (LTP). Barry and the board will discuss more changes to capital cost items that affect the next few years at our meeting on 3/16.
- We are probably a couple of months away from getting a view of the first cost estimate for doing a café renovation but Barry has already met with a restaurant designer so, it's moving along. You may recall that the café renovation subject got lots of comments in our resident survey and you can read them on the website at: grandhavencdd.org, Documents, Community Documents, and Property Owner Survey.
- We spent a lot of time putting "flesh on the bones" of some communication and safety objectives. We agreed to plan at least two town hall-type meetings per year. One will be the usual annual meeting when the budget for the next fiscal year is presented. This year, we probably will do one more that will include a presentation of the LTP perhaps at the August workshop.
- We also looked a little closer at some safety and security topics, including ensuring visibility at intersections but mostly on the many facets of improving our gate and sidewalk access from hard assets to software. Gate access technology changes are not always easy to understand. So, I will ask our district manager if we (he) can put a simple written plan "on paper" for all of us to follow. Additionally, we will try to plan at least one tutorial town hall to answer questions. Please be patient as this will not happen overnight.
- Separately, the Board agreed that the chair should write an annual report to residents as a look-back to see how we did according to budget, LTP, etc. Since September is the fiscal year's end, I'll write it in the fall.
- Lastly, Barry would like to give us his opinion on a roving security guard at the next meeting. We need to keep in mind that our crime rate in GH is low but not zero.
- We continued work on the Fact-Finding-Group concept. Our first group will focus on the subject of resident communications with a concentration on improving the CDD website to bring it up to modern standards. This board has not used such groups but we are looking forward to having some residents participate in them as appropriate subjects arise. They will be for specific topics with limited duration

and hopefully clear objectives. Notice of opportunities to participate will be sent out to residents by eblast.

- There was no update on the wild hog situation as we don't always have operations management attend our workshops. Nevertheless, it is our understanding that the hunters are having success.
- After the workshop, David and I worked on some changes to the Capital Improvement Plan Tracker that you usually see in our meeting agendas. It was an effort to make the document more relevant to Board members and residents with an eye toward getting a prominent position on the new website. It will take a short while to get this up and running and presented to the Board but it should be well worth the effort.
- Mallet Madness, Croquet for a Cause, is the event I mentioned in my last email. It was a big success last weekend with over 50 players and spectators that raised \$10,600 for the Woman's Club Charity. Wow!
- Just FYI, repairs to root damage on Waterside south of the Village Center have started but have been temporarily paused. Barry is working with the contractor to get that important work started again.
- By the way, I was at the library on PCP the other day and saw there is an internet safety class focused on frauds and scams being offered there on 3/8 (tomorrow) and 6/13. Call 386 446 6763 and press option 2 for more information.

Thanks for reading,

Kevin Foley
Chair, Board of Supervisors



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